

Wraparound for Geniuses!

Presented by:

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Counties

History of Justice Works

- * Founded in 1999
- * Currently servicing 34 counties across PA
- * Providing Rehabilitative Behavioral Health Services in South Carolina
- * Serving the San Antonio Region in Texas
- * Reunification and Behavior Intervention services in Florida

Generally serving families involved with:

- * Child Welfare services
- * Juvenile Justice Services
- * Alternative Education Services
- * Behavioral Health Services

Our Mission

JusticeWorks Family of Services has provided innovative solutions for Juvenile Courts and Child Welfare Agencies since 1999. Our mission is to fill in the missing links in existing service systems to improve outcomes for troubled youth and their families, while maximizing public resources and improving communities' quality of life



We Value

- ◆ Ethical practice & service delivery
- ◆ The importance of setting goals
- ◆ Creativity
- ◆ Flexibility
- ◆ The importance of relationships
- ◆ The importance of family
- ◆ The importance of calling on, or naming, people's strengths.

Values

- * Proactive; Committed; Driven to Succeed; Creative and Flexible; Strength Based; Family Centered and Persistent
- * Our staff reflects the ethnic and racial diversity of our clients and respects their cultures
- * We know that we are a short term support system to teach and redirect those we serve
- * We work in partnership with the public agencies who contract with us and respect our role and recommendations
- * We evaluate our work and use outcomes to continually improve our practices.

We Do.. Whatever It Takes!

*KIDS FIRST!

- * In everything we do, the needs and concerns of youth and families are our fundamental concern. All of our work is directed to helping youth and families in our care. We do “whatever it takes” to assist those with whom we work to achieve success!

STOPP

Short Term Therapeutic Outreach to Prevent Placement

- * A high impact 24/7 crisis and stabilization program proven to keep children safe and at home. Staff are in the home of the new referral within 3 hours. With the family we implement a plan that ensures child safety, keeps the family together and improves overall functioning.

STOPP services are good for...

- * Emergency situations where child(ren) may be at risk for placement
- * Inappropriate use of discipline
- * Families struggling with behavior modification
- * Monitoring complex safety plan compliance
- * Truancy
- * Families coping with drug use and/or profound mental illness

Case Example

- * STOPP referral received regarding child's uncontrollable and unsafe behavior. Child was in therapy but discharged due to defiant behavior. Child was physically aggressive to her mother and siblings. Family wanted child in a residential setting.
- * Child was at risk for placement

Intervention

- * JW assisted with mom's participation in mental health treatment and D& A treatment. JW attended AA meetings with mom originally and mother continues to go. Mother has been clean for 8 months now.
- * JW assisted with parent/child conflict, also getting Mom to sign child up for outside activities (band/choir) to facilitate some time apart from each other. Worker and family created a memory box together, had them do a craft together once a week and also had them make dinner together weekly. JW helped child come up with alternatives (toolbox) of things she can do when she feels angry and frustrated.

Success!

Dear Asheley,

Thank you for changing my life.
When you first saw me I was hitting and
yelling at my mom. You have helped me
stop that. Thank you so much! I will miss
you a lot! I wish you didn't have to leave.

Bye ☹️

Love, Eva Genke

Family Reunification using our Just Care Model

- * Reunification operates by the case managers who work with the youth, placement staff, and family resource specialists in the home county in which the family resides. The treatment team helps develop specific and achievable continuing care plans, and, most importantly, supervise the transition back to the community. All staff view themselves as a team working closely with the probation officers/caseworkers and the court

Just Care Services are good for

- * Transitioning youth returning home from foster care
- * Connecting youth to community resources upon placement-working in collaboration with kinship and foster care workers
- * Keeping family connections through visitation
- * Collaboration of all treatment providers
- * Helping families cope with separation
- * Helping families to get along with one another and deal with their challenges

Case Example

- * JW received referral that mother had crashed her car while under the influence, was being evicted and had no housing for her and her children. There were 3 fathers involved in the case. Kinship was explored but were not viable options and children were placed in foster care. Mother has a diagnoses of Bi-Polar disorder and there are concerns she is using heroin. Mother struggles with follow through and general parenting. Mother is also in a domestically violent relationship with her youngest child's father.

Intervention

- * When JW met mother she was very distrusting, had an extremely low self esteem, lost her children and was homeless.
- * First and foremost building a rapport with mother was key. Throughout service we tapped into her mother and step-father to assist with relationship building.
- * We assisted her with getting MH & DA services in the community.
- * We supervised visits, and used the Visit Coaching model to enhance visitation.
- * We assisted with communication throughout the family and enhanced her understanding of each child's needs.
- * We assisted mom with job coaching and securing employment.
- * Through partnering with her therapist we were able to build mother's self esteem, obtain a PFA and continue to work on independence.

Success!

- * Within a year mother obtained stable employment, housing and her children were reunified.
- * Mother maintains her community based therapy and has been sober for over a year.
- * Mother remains separated from her abusive partner and focuses on co-parenting
- * Mother also continues to work with JW and has a positive relationship with her mother and step-father

Family Centered Practice

- * Through STOPP® and our Just Care® models family resource specialists deliver services which emphasize the importance of family in the planning and treatment process
- * We honor family wisdom
- * We build on family strengths
- * Believe that the family can heal together
- * Offer individual service plans (not one size fits all)

Family Centered Practice

- * Empowerment
- * Accountability
- * Collaboration with family members and all professionals involved in the case



We need to....

- * Abandon the thought that the professional is the expert, and needs to “fix” and repair the family
- * Rely on families to provide information on what works and be a part of the solutions
- * Respect!



From Controlling to Collaborative in 5 “Easy?” Steps...

- * Establish a foundation of client engagement
- * Assist clients with identifying a future direction
- * Encourage families to identify what constrains, or sustains, their ability to achieve the desired state of living
- * Facilitate the development of a plan of action
- * Help families identify and establish a “community support” to assist them in maintaining the new way of living (Madesen, 2009)

Family



Foundations of Engagement

- * Building rapport, trust and empathy are critical to the treatment process
- * Give family choices
- * Revisit goals
- * Ensure that clients are participating in the development of goals and process
- * Provide positive feedback when success is observed

Foundations of Engagement

- * Seek a commitment from clients
- * Check in- How are we doing?
- * Make specific requests
- * Be a cheerleader
- * Help clients provide a roadmap to success
- * Appreciative Inquiry

What would clients say? Quality assurance...

- * With the approaches discussed clients reported:
 - * Workers were willing to help and be with my family
 - * Workers were supportive
 - * Workers listened to clients
 - * Workers provided encouragement to clients



Positive Outcomes in Lehigh/Northampton Counties

- * During report period of July 2015-December 2015
- * Lehigh CYS- Out of 100 cases referred, 93% remained in their home
- * Lehigh JPO- Out of 36 cases referred, 92% remained in their home
- * Northampton CYS- Out of 27 cases, 78% remained in their home
- * JW successfully delivered above 95% of prescribed/authorized hours to families

Evidenced Based Practices

- * Justice Works also utilizes these evidence based practices in conjunction with family preservation and reunification cases...
- * Family Group Decision Making
- * Family Finding
- * Thinking for a Change
- * Visit Coaching
- * Nurturing Parenting Program

Motivation to keep going... For Us!

- * Justice Works recognizes that the work we do is challenging!
- * Collaboration and support is key
- * Weekly supervision, monthly group supervision
- * Focusing on secondary trauma for our staff
- * GROW
- * Kudos
- * Ongoing training
- * Ultimately positive family outcomes

In order for this all to work...

- * We need to work closely with our stakeholders!
- * We are a treatment team
- * Open communication
- * Joint visits to the home with county workers and probation officers
- * Maintaining the same vision
- * Solution focused

Q&A

- * Questions?
- * Comments?



Thank you!

* www.justiceworksyouthcare.com

